



## Property Pay Updates

Thank you for using Property Pay to make your association payments. Beginning on June 8, 2023, C-PropertyPay will be Property Pay under the First Citizens Bank brand.

Property Pay may look different, but the functionality you rely on hasn't changed. Your login credentials are the same.

Here's a few changes you may see beginning June 8.

- Notifications regarding your payments will now come from [propertypay@hoa.firstcitizens.com](mailto:propertypay@hoa.firstcitizens.com).
- The payments you make on Property Pay will be processed by First Citizens Bank on your bank or credit card statement.
- Please note the new Login page for Property Pay <https://propertypay.firstcitizens.com/>.

While we recommend you update the URL in any bookmarks, the current link for Property Pay will redirect you to rebranded site.

If you have questions, please contact us at 866-351-4656 or email us at [servicepropertypay@firstcitizens.com](mailto:servicepropertypay@firstcitizens.com)